Turning Paper Safety into Defensible Safety – Case Study



Lakeshore Freight Services had binders, forms, toolbox talks, incident reports and meeting minutes, but its safety program was too scattered to feel truly defensible. The safety manager's concern was not whether safety activity was happening. It was whether the company could prove what it had done when an inspector, insurer or client asked.

This case study shows how OHS Insider helped Lakeshore turn scattered safety documentation into a more reliable compliance system. By improving inspections, corrective action tracking, supervisor documentation, JHSC follow-up and hazard assessments, the company moved from good intentions to stronger evidence of due diligence.

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