Manager's Unauthorized Disclosure of Confidential Info = Just Cause to Fire



The WCB fired a Claims Services Manager for violating its confidentiality policy. In a close case, the principal evidence was supplied by employees who claimed the manager was stressed out, in over her head and willing to share confidential information with colleagues to win their sympathy, often prefacing her remarks with 'I shouldn't be telling you this, but. . . .' Finding the witnesses believable, the court ruled that the Board had just cause to dismiss and didn't owe the 61-year-old manager 18 months' notice for her 36 years of service [Manak v Workers' Compensation Board of British Columbia, 2018 BCSC 182 (CanLII), Feb. 7, 2018].