Fixing the Competency Gap Before It Led to an Incident – Case Study



Iron Valley Components relied heavily on worker experience, but a near miss involving a hoist exposed a critical gap. The company believed workers were capable, but it could not always prove they were competent, authorized and ready for specific high-risk tasks.

This case study explains how OHS Insider helped the safety coordinator build a practical competency audit. By creating a matrix for safety-sensitive tasks, verifying training, documenting practical ability and improving supervisor sign-off, the company strengthened its process for proving workers were properly prepared for the work they were assigned.

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