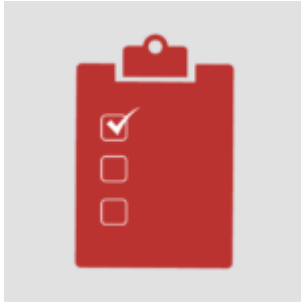


# Crowd Checklist

# Control

# Safety



## **BENEFITS**

During the holiday shopping season, the safety hazards in the retail industry increase a lot, especially the risks posed by large crowds of unruly shoppers looking for great deals. In fact, workers have been seriously injured and even killed by stampedes of bargain-crazed shoppers. So if your company is in the retail industry, consider implementing crowd control safety measures for this holiday season or for any time you're having big sales or events that may attract large groups of customers.

## **HOW TO USE THE TOOL**

Use this checklist, based on information from OSHA in the US, when planning and implementing crowd control safety measures. Crowd control planning should start in advance of events that are likely to draw large crowds; crowd control, pre-event setup and emergency preparedness should be part of the planning of all such events. OSHA recommends that employers planning a large shopping event adopt a plan that includes the elements contained in this checklist.